

## The Coves terms and Conditions

# Payment maybe made with cash, credit/debit card or cheques with a valid bankers card. Cards and cheques will have an additional handling fee of £2 for transactions under £100.

# The first nights fee of all rooms booked is required as a deposit. Deposits are not refundable.

# Regretfully, bookings cancelled within 21 days of the arrival date will be charged at 50% of the full cost, if we are unable to re-let the room.

#A booking is a legally binding contract between 'The Cove' bed and breakfast and the person booking the room whether for themselves or for another party. WE STRONGLY RECOMMEND you take out holiday insurance to cover the possibility of a cancellation.

# Children of 10 years of age or under must share a room with a suitable adult.

# Well behaved pets are welcome, but a one off cleaning fee of £10 per visit will be charged to cover the extra cleaning that will be required.

# Please let us know if anything is damaged. We do not normally charge for small honest admissions. It enables us to ensure our rooms are maintained to a high standard and remain in great order for our next guests. We will however charge for more significant damage to furniture, room or soft furnishing and none reported damage.

# We have a very strict none smoking policy through out the building including all of the bedrooms. A smoking area is available at the front of the building on the patio, where a heater and cover are provided. There is also the possibility of a smoking area to the rear of the building, but this has no cover or heater. Please ask if you are interested in using this area. Any guest that dose not adhere to our smoking policy will encounter an additional charge of between £100 and £500 to cover lost of income, good will and extra cleaning. PLEASE BE AWARE THAT LEANING OUT OF THE WINDOW TO SMOKE IS STILL CONSIDERED SMOKING IN THE BUILDING and therefore still liable to the extra charge.

# Cheques should be made payable to Mrs G Avery

# The room/s are to be occupied by the number of people stated on the confirmation or less. Children are always to be included within this number.

Where no confirmation has been sent due to late inquiries, then the number of people originally stated by the enquirer is to be the maximum number of people occupying the room.

This number can be changed as long as we have been notified and we are in agrrement.

# Rooms are available to the guest/s after 2pm on the day of arrival until 10.30am of the day of departure.